

Tanveerul Huda

☎ +917379933123 | ✉ tanveerlfs@gmail.com | 🔗 LinkedIn | 📍 Mumbai, India

PROFILE SUMMARY

Application Support Engineer with 1.3 years of experience supporting Java-based banking backend applications in production environments. Skilled in incident management, log analysis, and root cause analysis (RCA) to ensure system stability and high availability. Proficient in Java, SQL, REST API testing (Postman), JBoss, Apache Tomcat, and resolving production issues within SLA-driven environments

EXPERIENCE

Alchemy Techsol India

Application Support Engineer

May 2025 – Present

Mumbai

- Monitored backend applications ensuring high availability and system reliability in production environments.
- Investigated and resolved production incidents within SLA, minimizing downtime and improving system stability.
- Performed detailed log analysis and root cause analysis (RCA) to identify recurring issues and implement fixes.
- Validated REST APIs using Postman and ensured seamless communication between services.
- Executed SQL queries for data validation, debugging, and issue investigation.
- Collaborated with development teams to resolve critical defects and improve application performance.
- Supported application deployments and conducted post-release validation checks.
- Improved exception handling, reducing system errors and enhancing application stability.
- Maintained documentation for known issues, fixes, and troubleshooting procedures.

PERSONAL PROJECTS

Blog Application

Django-Based Web Application

Jan 2025 – Feb 2025

- Tested and supported backend functionality of a blog management system built using Django.
- Debugged application workflows and identified functional defects.
- Used SQL queries to validate data consistency and troubleshoot issues.
- Ensured application stability through testing and proper error handling.

EDUCATION

University of Mysore

Master of Computer Applications

2023 – 2025

Sardar Vallabhbhai Patel University of Agriculture and Technology

Bachelor of Technology

2019 – 2023

SKILLS

- **Support Skills:** Incident Management, RCA, SLA Handling, deployments, Banking Domain
- **Tools:** Postman, Remedy, Git, Putty, WinScp
- **Technical Skills :** Java, SQL, REST APIs, HTML, CSS
- **Platforms:** Windows, Linux, JBoss, Apache Tomcat