

Divya S

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D'o. M Senthamarikannan

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South Street,

Amarapoondi (Po).

Palani (TK)

Dindigul (DT) - 624613

PROFESSIONAL OBJECTIVE

To start my career as a telecaller and utilize my communication skills to provide exceptional customer service and support, ensuring a positive experience for every customer.

ACADEMIC RECORD:

Class/Course	Name of the institute	Board of Study/University	Year of Passing
B.Ed Tamil Lit.	Sakthi Institute of Teacher Training	Mother Teresa	2025 (Jan)
B.A Tamil Lit.	Sakthi college of women Oddanchatram.	Mother Teresa	2022
HSC	Govt. Girls Hr. Sec. School	State board	2018
SSLC	Saraswathi Hr. Sec. School	State board	2016

Computer Skills:

- Microsoft Office
- DCA

Certifications:

- Type writing (English)

Experience:

ISON (Bajaj Finance) — Telecaller

Duration: 1 Year

Location: Chennai

Key Responsibilities:

- Handled inbound and outbound customer calls for loan and finance products.
- Provided accurate product information and resolved customer queries efficiently.
- Maintained daily call logs and updated CRM systems with call details and customer interactions.
- Met daily and monthly targets for lead generation and conversions.
- Delivered excellent customer service, ensuring customer satisfaction and loyalty.

HOBBIES AND INTERESTS:

- Music
- Drawing
- Reading Books

PERSONAL DETAILS:

DATE OF BIRTH : 21.01.2001
GENDER : Female
MARITAL STATUS : Single
NATHIONALITY : Indian
RELIGION : Hindu
MOTHER TONGUE : Tamil
LANGUAGES : Tamil, English

Declaration: I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Date:

Signature:

Place: