

VISHAL DHOKE

QA Automation Engineer | SDET | Software Tester

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PROFESSIONAL SUMMARY

Results-driven **QA Automation Engineer / SDET** with **4 years of experience** across **Manual Testing, Functional Testing, Regression Testing, Smoke Testing, Sanity Testing, System Testing, Integration Testing, End-to-End Testing, and API Testing** in **Banking, Finance, and Enterprise** applications. Skilled in **Selenium WebDriver, Java, Playwright, TypeScript, Cucumber (BDD), TestNG, and Maven**, with strong command of **POM and Data-Driven automation frameworks**. Hands-on experience in **REST API Testing using Postman and Swagger, SQL-based Database Testing, ETL/Data Validation, and SFTP Testing**. Proficient in **SDLC, STLC, Defect Life Cycle, Test Planning, Test Case and Test Scenario design, Test Execution, and Defect Reporting** using **JIRA**. Strong background in **Agile/Scrum methodology, Cross Browser Testing, Web Services/Backend Testing, and CI/CD pipelines (Jenkins, GitHub Actions, Git)**. with working exposure to Google Cloud Platform (**GCP**) for cloud-hosted application testing and deployment support. Adept at applying **AI-driven prompt engineering** to accelerate regression scenario generation and improve test coverage, reliability, and overall software quality.

CORE COMPETENCIES SKILL

Testing Types: Manual Testing, Functional Testing, Regression Testing, Smoke Testing, Sanity Testing, System Testing, Integration Testing, End-to-End (E2E) Testing, UAT, Cross Browser Testing, Database Testing, ETL Testing, Backend Testing, Web Services Testing, SFTP Testing, Data Validation

API Testing: REST API, API Automation, Postman, Swagger, SOAP UI, Request/Response Validation

Automation Tools: Selenium WebDriver, Playwright, Java, TypeScript, TestNG, Cucumber (BDD), Page Object Model (POM), Data-Driven Framework (DDF), Maven, NPM

CI/CD & Version Control: Jenkins, GitHub Actions, Git, CI/CD Pipelines, Slack Integration

Database: SQL, MySQL, Oracle DB, Data Validation, Backend Verification

Process & Methodology: SDLC, STLC, Agile (Scrum), Defect Life Cycle, Test Planning, Test Case Design, Test Scenarios, Test Execution, Defect Reporting, Traceability Matrix, Defect Triage

Defect & Test Management: JIRA, HP ALM (exposure), Bug Tracking

Reporting & AI Tools: Allure Reports, Extent Reports, OpenAI API / ChatGPT / GPT-4 for AI-driven test generation and prompt engineering

WORK EXPERIENCE

Software Tester (Teleperformance) | Equifax Analytics Pvt Ltd

Oct 2023 – Present

- Executed **Manual, Functional, Regression, Smoke, Sanity, Integration, System, and End-to-End Testing** across three banking platforms (DRS, D-Control, SFTP OLM), improving overall defect detection rate before UAT.
- Performed **API Testing using Postman and SOAP UI**, validating REST API responses, status codes, and data integrity, reducing production API defects.
- Built a scalable **Selenium WebDriver + Java POM automation framework** with **Data-Driven Testing (DDF)**, cutting script maintenance effort by an estimated 30%.
- Automated end-to-end UI regression flows using **Playwright integrated with Cucumber (BDD)**, increasing automated regression coverage and reducing manual regression cycle time.
- Developed custom hooks/fixtures to manage environment data, API mocks, and parallel test execution, improving automation suite execution speed.
- Configured **Jenkins CI/CD pipelines** with automated builds, Slack notifications, and unified Playwright + API regression execution, enabling faster release cycles.
- Conducted **Database/Backend Testing** using **SQL queries on Oracle DB** to validate data accuracy post dispute-resolution and data-correction workflows.

- Owned **Defect Life Cycle management, defect triage, and test traceability** in **JIRA**, collaborating with developers, BAs, and product owners to drive faster resolution.
- Prepared **Test Plans, Test Scenarios, Test Cases, and Traceability Matrices** to ensure full requirement coverage for Consumer and MFI banking modules.
- Applied **AI-driven prompt engineering (ChatGPT/GPT-4, OpenAI API)** to auto-generate regression test scenarios, improving test coverage and reducing manual test design time.
- Participated in **Agile/Scrum ceremonies** (sprint planning, daily stand-ups, retrospectives), contributing to sprint test strategy and on-time deliverables.
- Ensured **data privacy, audit compliance, and governance standards** were met for all customer PII and dispute-related records.

QA Engineer | Infodot System Pvt Ltd

Apr 2022 – Oct 2023

- Performed **Manual and Functional Testing** for a Beverage Industry **E-Commerce platform** (Bo's Wine Depot - USA client), covering checkout, payments, and inventory modules.
- Designed and executed **Test Cases and Test Scenarios** for **Regression, Smoke, Sanity, and UAT** cycles, ensuring high-quality releases.
- Logged and tracked defects through the full **Defect Life Cycle** using bug tracking tools, improving resolution turnaround time.
- Validated **end-to-end order management and payment workflows**, ensuring secure transactions and real-time inventory accuracy.
- Collaborated in **Agile/Scrum** sprints to align test execution with business and technical requirements.

KEY PROJECTS

SFTP OLM Automation System | Equifax Analytics Pvt Ltd | Banking/Financial Services | Jan 2026 – Present

- Automated end-to-end file validation, template identification, encrypted file transfer, and **SFTP Testing** for an enterprise OLM banking-correction platform, including business validation and email-notification testing across Retail, MFI, and Commercial exchanges.

DRS – Dispute Resolution System | Equifax Analytics Pvt Ltd | Banking/Financial Services | Jan 2025 – Jan 2026

- Performed **Functional, Integration, Regression, and System Testing** on a customer-facing dispute-management web app integrating **Salesforce and Oracle DB**, validating real-time data synchronization and bulk file upload accuracy.

D-Control (Data Control) | Equifax Analytics Pvt Ltd | Banking/Financial Services | Nov 2023 – Dec 2024

- Validated single and bulk **Data Correction workflows** with direct **Oracle DB access**, performing **Database Testing, Data Validation, and audit-trail verification** to ensure compliance with data-governance standards.

Bo's Wine Depot | Robert De (USA) | E-Commerce | 2022 – 2023

- Tested secure payment processing, real-time inventory tracking, and order management workflows through **Functional, Regression, and End-to-End Testing**, supporting a high-performance, scalable e-commerce platform.

EDUCATION

Bachelor of Technology (B.Tech) — Shivaji University.